

# **Bounce-About Party Hire**

## **Terms and Conditions of Use**

### **Hire Agreement and Disclaimer for Bouncy Castles**

Any persons/organisation hiring our inflatables are responsible/liable for the cost of repair for any damage or injuries occurring from or as a result of misuse or reckless use. Persons using the inflatable do so at their own risk. During periods of bad weather conditions, rain, high winds, etc., we will assess the conditions to determine if it is safe to go ahead with the setup of the inflatable.

The conditions outlined below are for the safety of all persons using the inflatable, and it is the sole responsibility of the hirer to ensure they are adhered to. Our business t/as Bounce-About Party Hire does not accept responsibility for any damage or injury to anyone using the equipment however caused. We charge you as the hirer to ensure that all users are aware and comply with these term and conditions.

Please note that this document also incorporates our Risk Management Plan.

### **Certifications:**

All of our Bouncy Castles are engineered and certified by registered professional engineers to meet and exceed all standards of Australian Standard AS.3533.4.1 and are design registered.

We also carry Public Liability Insurance to the value of up to \$20 million.

Copies of all our certifications are available upon request

### **Set Up Requirements:**

- We do need the set up area to be flat, a slight slope is ok, and cleared of sticks, stones etc. that may damage the castle.
- The castle is secured by pegs which are driven into the ground. These pegs are approximately 400mm long and we charge you with the responsibility to make us aware of any reticulation pipes, etc., that may be in the vicinity of the set up area.
- We can secure the castle by sandbags if the surface is concrete or timber. Please let us know in advance if sandbags are required.
- We will need access to a power point which is located no more than 30m away from where the castle is to be set up. Please note we do use a portable RCD device to help ensure everyone's safety. For distances longer than this, we can supply a generator for an additional charge.
- We cannot set up the castle when wind speeds are forecast to be 40km/hr or greater
- All castles are cleaned and sanitised before or during setup.

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**For your information, safety and enjoyment please ensure that the following is adhered to:**

- The castles have a weight limit of 500kg. Please ensure that the combined weight of all persons using the castle does not exceed this, especially adults. This is due to safety, manufacturing and insurance reasons.
- If winds speeds are in excess of 40k/hr, all occupants of the castle must exit the castle and the castle deflated.
- A responsible adult must supervise children at all times whilst on the inflatable. Extra caution and supervision is recommended for children ages three (3) and under.
- All footwear, badges, spectacles and jewellery must be removed.
- World of Disney and the Cars Combo both have inbuilt sun/rain covers. Dora the Explorer does not. The onus is on you to ensure that users and their legal guardians are aware that appropriate sun protection measures should be taken before and during the use of this castle.
- If using the castle at night, it is the hirer's responsibility to ensure that there is adequate lighting available to ensure the safety of all users of the castle.
- Extra caution and supervision is recommended for children ages three (3) and under.
- Separate groups of users according to size and/or age.
- Users are not allowed to climb, sit or hang on the inflatable walls.
- Do not allow users to bounce on the front safety step (where fitted). The safety step is to assist users in getting on/off safely.
- Ensure the inflatable is not overcrowded. Limit the number of users to allow enough room for each person to play safely. Try to avoid small and large people using the inflatable at the same time.
- No Sharp objects are allowed on or near the inflatable
- No food, drinks, face paints, party poppers, silly string etc., are to be consumed or used whilst on the inflatable to avoid both mess and possibility of choking. Please note some of these items may cause damage to the inflatable and repairs will be at your expense.
- No somersaults or back flips are to be performed whilst on our using the inflatable.
- No rough play, wrestling or kicks are to be performed whilst using the inflatable.
- The inflatable is to remain securely anchored at all times.
- No smoking, fires or barbeques to be used near or on the inflatable.
- No pets or animals to be allowed on the inflatable, or allowed to roam loose nearby. Animal claws can severely damage the castle, for which you are liable & repairs often run into thousands of dollars.
- It is advisable to ensure that no one with any history of back or neck problems use the inflatable.
- No user is allowed on the inflatable during inflation or deflation as suffocation may occur.
- If using the castle at night time or during periods of low light, please ensure adequate lighting is provided for safe use of the castle.
- At a minimum of every hour, a responsible adult needs to visually check that all sandbags and/or pegs, as still securely fastened.
- Whilst safety is paramount, we charge you with the responsibility to ensure that everyone has a Funtime!

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### **Cleaning:**

We allow approximately 20 minutes, to perform a minor clean and disinfect on the castle, which is ample if the rules have been observed. If longer is required due to non-observance, we will charge you for the additional time required at a rate of \$30 per hour.

### **Delivery Areas:**

Our prices include delivery, setup and pick up to all areas including and between, South Perth to Bunbury and out to Boddington. We can, will and do set up the castles in locations outside of these areas. Unfortunately, we must charge a very reasonable delivery fee to service these areas. Please enquire about the delivery fee for your location.

### **Supervisors:**

If required, we can provide a supervisor for an additional \$35 per hour per supervisor. All our supervisors have been trained on how to set up and dismantle the equipment on hire and have Working with Children Cards (if applicable) and hold Senior (Applied) First Aid Certificates.

### **Cancellation Policy:**

In the event you need to cancel your booking due to bad weather, illness etc., we are more than happy to transfer your booking to another available time and day, but request you provide us with as much notice as possible.

### **Booking and Payment Policy:**

We will confirm your booking in writing via email or post (for those without email). Please check the details of your booking to ensure they are correct. We do not require a deposit but will need the hire fee paid in full in cash, when we arrive to setup your castle. Alternatively, you can transfer the funds into our bank account at least three days prior to your hire. Credit card payment is available at setup, but a 3% transaction fee will apply. Account details are on your invoice and the booking sheet.

I, the hirer, hereby acknowledge that I have read and understood the disclaimer and terms and conditions listed above. I acknowledge it is our responsibility to ensure all users and/or supervisors are aware and comply with the above and that I/we are liable for the cost of any repair or clean-up for any damage caused during the hire period;

Signed: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_\_\_\_